*__Terms & Conditions: One FREE Mini Consultation for Managing Persistent Pain: Exploring the Role of Pain Management Injections,__ at Three Shires Hospital, Part of Circle Health Group.

When we use the words “we”, “our” or “us” in these Terms we mean Circle Health Group Limited, a limited company incorporated and registered in England and Wales with company number 02164270 whose registered office is at 1st Floor, 30 Cannon Street, London, EC4M 6XH. You can find everything you need to know about us, and our services on our website.

When booking your FREE 15-minute consultation (the “Consultation”) at Three Shires Hospital, you agree to the following terms and conditions:

1. **Consultation Details**

1.1. The Consultation will last up to 15 minutes.

1.2. The Consultation does not include tests, scans or injections. No formal diagnosis will be provided. **Dr Manian Murali-Krishnan** will offer general advice based on your medical history and symptoms discussed during the Consultation.

1.3. There are 8 FREE 15-minute Consultations available with **Dr Manian Murali-Krishnan** ONLY.

2. **Restrictions and Requirements**

2.1. You must be over the age of 18.

2.2. The Consultation is only valid at Three Shires Hospital, in Northampton.

2.3. The Consultation is only valid on 9th December, during the hours of 6:00 pm – 8:00 pm.

2.4. One Consultation per person is permitted and is subject to availability.

2.5. If you cancel a booked consultation for any reason with less than 48 hours' notice or do not attend your booking, you will not be eligible to book another free consultation.

2.6. Employees of Circle Health Group Limited and their families are ineligible for a free consultation.

3. **Personal Information**

3.1. Your information will be securely stored and utilised exclusively for internal purposes.

3.2. To secure your Consultation, you must provide a minimum data set, including your name, address, GP provider, and whether you have been a patient with us before, for us

to book this Consultation into our system. This information will be stored solely for the purpose of this event.

3.3. How we use any personal data you provide is set out in our Privacy Notice: Privacy notices (circlehealthgroup.co.uk)

4. **Events Outside of Our Control**

4.1. We will make every effort to provide your Consultation on the confirmed date. However, we reserve the right to cancel or change the date of your Consultation. Delays or cancellations may occur due to events outside our reasonable control. In such cases, we will provide as much notice as possible, and our obligations under these Terms will be suspended.

4.2. We will not be liable for any failure to comply with these terms and conditions, as a result of events outside our control.

5. **General**

5.1. We strongly advise that you avoid bringing any valuables or cash to the relevant hospital when you attend your consultation. If you do nonetheless bring any valuables or cash, this is at your risk as we do not accept any responsibility for the theft, loss of, or damage to, any of you or your visitors' cash, valuables or any other property that you or your visitors bring to the hospital.

5.2.The consultation will be provided by Three Shires Hospital employees, part of Circle health Group Limited.

5.3 If there is any problem with the services we provide, please contact and tell us as soon as possible. We will investigate the problem under our complaints procedure and try to resolve the problem as soon as we can. Please ask any member of staff at the relevant hospital for a leaflet about our complaints procedure.

5.4.You have legal rights in relation to services not carried out with reasonable skill and care, or if the materials we use are faulty or not as described. Nothing in these Terms will affect these legal rights.

5.5. These Terms are governed by English law. You and we both agree to submit to the non-exclusive jurisdiction of the English courts.

5.6. If there is any conflict or inconsistency between any marketing materials and these Terms, these Terms will take precedence.

5.7. We may transfer our rights and obligations under these Terms to another organisation, and we will always notify you in writing if this happens, but this will not affect your rights or our obligations under these Terms.