

Terms and conditions

Terms and Conditions for the 10% Discount on Hospital Fees Offer ("Terms")

These Terms apply in addition to Circle Health Group's Patient Terms and Conditions, which are available here: <https://www.circlehealthgroup.co.uk/terms-and-conditions/patients> ("**Patient Terms and Conditions**").

You should note that where any term set out in these Terms conflicts with our Patient Terms and Conditions, the provisions set out in our Patient Terms and Conditions will take precedence, unless we have expressly stated otherwise in these Terms.

When we use the words "we", "our" or "us" in these Terms we mean Circle Health Group Limited, a limited company incorporated and registered in England and Wales with company number 02164270 whose registered office is at 1st Floor, 30 Cannon Street, London, EC4M 6XH. You can find everything you need to know about us and our services on our website.

These Terms apply to the 10% Discount on Hospital Fees Offer available only for Lincolnshire FA Members, for new treatment bookings made from **1st November 2025** with treatment having taken place by **30th June 2026 (inclusive)** (the "**Offer Period**") (this constitutes the "**Promotional Offer**"). You agree to comply with these Terms if you decide to use this Promotional Offer.

1. 10% Hospital Fee Discount Offer available to you during the Offer Period.

1.1. When you book a new appointment for a procedure that incurs a Hospital Fee, during the Offer Period, you will be entitled to a 10% Discount on Hospital Fees.

1.2. Any further services provided by us will be governed by our private patient terms and conditions, which are available at: <https://www.circlehealthgroup.co.uk/private-patients-terms-and-conditions>.

1.3 Please note all costs paid by you are inclusive of VAT.

1.4 The Promotional Offer is only available during the Offer Period, but please note that the Promotional Offer is subject to availability at Lincoln Private Hospital.

1.5. We reserve the right to withdraw the Promotional Offer at any time without notice. Paragraph 3.2 of these Terms will apply to you if you have booked a new appointment with us prior to us withdrawing this offer.

1.6. To book your new treatment appointment, you can call our national enquiry centre where a member of our team will be able to arrange an appointment for you. Alternatively, you can [Find an appointment](#) and book online. Please quote the "10% Discount on Hospital Fees offer promotion" together with your Lincolnshire FA Member Number, at the time of booking any treatment, so that the discount can be applied. Please note that our online booking terms and conditions will apply to online bookings.

1.7. By booking and accepting an appointment for hospital treatment, you agree to accept and comply with these Terms. We reserve the right to refuse that the Promotional Offer is applied to your booking if you breach these Terms.

2. Restrictions and requirements.

Please note the following restrictions and requirements apply to this Promotional Offer:

- 2.1. You must be over the age of 18 to benefit from this Promotional Offer.
- 2.2. The Promotional Offer is subject to availability during the Offer Period.
- 2.3 This offer is valid for new bookings only made during the Offer Period and does not apply to existing bookings.
- 2.4. We will verify whether you are eligible for the Promotional Offer when your treatment quote is provided to you. This will include us asking you for your personal details in line with the requirements that we have set out in paragraph 3.3 below.
- 2.5. The 10% Discount on Hospital Fees Offer will be deducted from your treatment cost. No alternative offers are available. No cashback is available.
- 2.6 The Promotional Offer is only available to self-pay patients and not for those using private medical insurance or patients using the NHS pathway.
- 2.7. The Promotional Offer is available at the following Circle Health Group hospitals:

Lincoln Private Hospital, Nettleham Road, Lincoln, Lincolnshire, LN2 1QU

3. General Provisions

- 3.1. We may revise these Terms from time to time.
- 3.2. As we have mentioned at paragraph 1.5 above, we reserve the right to withdraw the Promotional Offer at any time without notice. If we decide to rely on this right, and you have already booked your appointment, we will contact you to let you know that the Promotional Offer has been cancelled, and to give you the opportunity to confirm whether you would still like to go ahead with the appointment, or whether you would like to cancel.
- 3.3. Personal information: please refer to our Patient Terms and Conditions for details of how we will process your personal information.
- 3.4. Events outside of our control
 - 3.4.1. We will make every effort to provide your appointment on the date that we confirm with you. However, we cannot promise this, and we reserve the right to cancel or change the date of these. There may be delays or cancellations for any reason, such as because of an event outside our reasonable control. Where this happens, we will try to give as much notice to you as possible and our obligations under these Terms will be suspended and the time for performance of our obligations will be extended for the duration of the event outside our reasonable control.
 - 3.4.2. We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Terms that is caused by an event outside our reasonable control.

3.5 Your consultation and treatment will be provided by Circle Health Group Limited's employees. Consultants engaged by us may also be involved in the services you have booked with us. Please ensure that you carefully read our Patient Terms and Conditions in full to understand the role consultants may play in your care, including their responsibilities to you.

3.6. You have legal rights in relation to services not carried out with reasonable skill and care, or if the materials we use are faulty or not as described. Nothing in these Terms will affect these legal rights. As mentioned in paragraph 3.5, please ensure that you carefully read our Patient Terms and Conditions in full to understand the role our staff and consultants engaged by us may play in your care, including their responsibilities to you.

3.7. If there is any conflict or inconsistency between any marketing materials and these Terms, these Terms will take precedence.

3.8. We may transfer our rights and obligations under these Terms to another organisation, and we will always notify you in writing if this happens, but this will not affect your rights or our obligations under these Terms